

Policies:

REV:1

Due to historic and size restriction, we are unable to provide ADA handicap accessible accommodations. We apologize for any inconvenience this causes.

Reservation Policies at Battlevue Bed and Breakfast:

Your credit card will be charged at the time of reservation, please see our cancellation policy.

Quoted rates do not include 13% tax per night. Rates are based on double occupancy. Reservations are subject to availability with advance reservations recommended.

Check in, Check out:

Check-out time is 11:00 a.m. Check-in time is 3:00 p.m. to 9:00 p.m. Please call if delayed. If you need an earlier check-in or later check-out time, please contact us for availability.

Cancellation Policy:

- We are a small facility and cancellations effect us greatly. Cancellations will be accepted up to 7 days prior to your date of arrival. If you choose to cancel without giving at least 7 days notice, you are responsible for full amount of reservation and no refund will be given unless we are able to rebook the room. If you cancel prior to 7 days before your expected arrival, your credit card will be refunded amount paid minus a \$25 cancellation fee. You must e-mail us your cancellation request. Your cancellation is not confirmed until you receive a cancellation confirmation from us.
- Any reservations rescheduled within our cancellation period will be charged in full and held for your new arrival date. If the rescheduled reservation is subsequently cancelled, no refund will be made; any further changes are at the innkeeper's discretion.
- Reservations paid for with gift certificates are subject to the cancellation policy.
- Early departures/late arrivals are considered cancellations and are subject to the same cancellation policies.

- Our cancellation policy may change at any time for any reason, at the innkeepers' discretion. Typically, our cancellation policy will only change for special promotions, holidays, weekends, or other special events.

Smoking:

No smoking or guest candles within the Inn. Smoking is limited to the grounds or porches (be sure windows and doors are closed). All rooms are fitted with monitored smoke detectors, which will sound an alarm if any smoke is present. Any violation to this policy will result in a cleaning fee of \$300 plus any additional fees if emergency response unit comes to the Inn due to alarms activating.

Restrictions:

Pets are not permitted. Service animals are, by law, welcome. A service animal is a dog that is individually trained to do work or perform tasks for a person with a disability. Service animals must be harnessed, leashed, or tethered. Damage caused by a service animal will incur a minimum \$100 charge for repair/cleaning, up to the total amount required to restore the room to prior condition.

Children:

For the enjoyment of all guests, children age 9 and above are welcome anytime. Please contact Battleview Bed and Breakfast for prior approval for children under 9. When the full inn is booked for special events, such as weddings, family reunions, etc., children of all ages may be included.

Damage to Inn Property:

Management reserves the right to recover costs from any guest in the event of deliberate, intentional, or excessive damage to inn property beyond normal wear, including but not limited to false activation of fire alarm system.

Security at Our Bed and Breakfast:

Battleview Bed and Breakfast places a high priority on the security of guests' property. All valuables such as travel documents, credit cards and personal property are the full responsibility of the individual guest. The bed and breakfast is not responsible for loss of any money or valuables while staying at the inn. Management is not responsible for damage to any auto or loss of contents in the auto while parked at Battleview Bed and Breakfast.